

NHS Wirral Clinical Commissioning Group & Wirral Council
Better Care Fund Performance Metrics 2014/15

Hospital Admissions & Discharges Objectives: To prevent avoidable admissions and facilitate timely and appropriate discharges	Baseline 2012-13	Baseline 2013-14	Benchmarking Data (North West)	Direction of Travel	Current Performance at xxx	YTD Target 2014-15	Overall Status
Non-elective admissions per 1,000 population (65+)	287.9 2012-13	290.8 2013-14 (F)	282.0 Oct 12 - Sep 13	↑			
Non-elective bed days per 1,000 population (65+)	2,223 2012-13	2,133 2013-14 (F)	2,533 Oct 12 - Sep 13	↓			
Non-elective re-admission rate within 30 days (65+)	15.7% 2012-13	16.7% Apr 13 - Nov 13	16.6% Oct 12 - Sep 13	↑			
Non-elective re-admission rate within 90 days (65+)	26.1% 2012-13	26.7% Apr 13 - Nov 13	24.6% Oct 12 - Sep 13	↑			
Number of re-admissions from transitional beds (65+)	N/A	N/A	N/A	-			
□ Average monthly bed days lost due to delayed transfers of care per 100,000 population (18+)	89.3 Apr 12 - Mar 13	63.6 Apr 13 - Dec 13	194.2 Apr 13 - Dec 13	↓			
□ Total number of avoidable admissions per 100,000 population	2,881.7 2012-13	2,803.8 2013-14 (F)	2376.3 2013-14 (F)	↓			

Re-admissions from transitional beds

- Transitional beds are a new provision from 2014-15 and therefore no baseline data is available.

Average monthly bed days lost due to delayed transfers of care per 100,000

- HWBs can choose an appropriate period against which to baseline although it should cover at least 6 months and be the latest available data
- April 2015 payment will be based on Apr-Dec 2014
- October 2015 payment will be based on Jan-Jun 2015

Total number of avoidable admissions per 100,000 population

- This is a composite measure of:
 - Unplanned hospitalisation for chronic ambulatory care sensitive conditions;
 - Unplanned hospitalisation for asthma, diabetes and epilepsy in children;
 - Emergency admissions for acute conditions that should not usually require hospital admission (all ages);
 - Emergency admissions for children with lower respiratory tract infection
- The baseline should be based on 2012-13 data
- April 2015 payment will be based on Apr 2014 - Sep 2015
- October 2015 payment will be based on Oct 2014 - Mar 2015

Support in the Community Objectives: To support independence and resilience within the community	Baseline 2012-13	Baseline 2013-14	Benchmarking Data (North West)	Direction of Travel	Current Performance at xxx	YTD Target 2014-15	Overall Status
□ Proportion of people who were still at home 91 days after discharge from hospital into reablement services (65+)	92.4%	Data not yet available	81.4% 2012-13	-			
Proportion of people who were offered reablement services following discharge from hospital (65+)	1.7% Oct-Dec 2012	Data not yet available	3.2% 2012-13	-			
Total number of domiciliary care hours commissioned per annum (65+)	647,000 2012-13	616,000 2013-14 (F)	N/A	↓			
Total number of reablement hours commissioned per annum (65+)	46,000 2012-13	48,000 2013-14 (F)	N/A	↑			
□ % of care packages commenced within 24 hours of initial contact with agency	6.9% 2012-13	11.0% Apr 13 - Dec 13	N/A	↑			
Number of carers who have received a needs assessment or review and a specific carers service, or advice and information	15.9% 2012-13	5.9% Apr 13 - Dec 13	33.0% 2012-13	↓			

Reablement

- Reablement metrics are calculated as part of DASS statutory returns. Discharges for Q3 2013-14 are analysed with their subsequent status in Q4 captured to enable calculation of these metrics.
- With effect from 13th January 2014 all referrals have been made to a single provider specialising in reablement services. Previously 3 providers had been used who operated both reablement and domiciliary care services. This should facilitate improved outcomes for individuals and also ensure wider coverage/availability of this service.

Domiciliary Hours

- 5% reduction in annual domiciliary hours for 2013-14. This reduction is representative of a reduction in the average number of hours per person as the overall number of people supported remains consistent.
- Under the terms of the new domiciliary care contract providers must respond to requests for new packages within 1 hour and offer a start time within 24 hours. Performance against these measures will be monitored as part of the contract management process.

Nursing & Residential Care Objectives: To reduce the reliance on permanent nursing and residential care beds and to maximise the use of transitional beds to alleviate hospital pressures	Baseline 2012-13	Baseline 2013-14	Benchmarking Data (North West)	Direction of Travel	Current Performance at xxx	YTD Target 2014-15	Overall Status
□ Permanent admissions to residential and nursing care homes per 100,000 population (65+)	909.4 2012-13	880.0 Nov 13	855.0 Oct 12 - Sep 13	↓			
Proportion of people discharged direct to residential care (65+)	10.2% 2012-13	7.0% Apr 13 - Dec 13	2.7% Oct 12 - Sep 13	↓			
Average length of stay in intermediate care beds (65+)	6.4 weeks 2012-13	5.8 weeks Nov 13	N/A	↓			
Number of admissions to intermediate care beds (65+)	241 2012-13	247 2013-14 (F)	N/A	↑			
Average length of stay in transitional beds (65+)	N/A	N/A	N/A	-			
Number of admissions to transitional beds from the community (65+)	N/A	N/A	N/A	-			

Permanent Admissions to residential and nursing care

- The baseline for this metric should be based on 2012-13 data.
- Payment for this metric will be in October 2015 based on 2014-15 data.
- Wirral is in the bottom quartile of North West authorities (19th out of 22)

Intermediate Care / Transitional Beds

- Wirral Adult Social Services are currently in the process of tendering for the provision of both intermediate care and transitional beds (35 each). These contracts are planned to commence from 1st April 2014.
- Transitional beds are a new provision from 2014-15 and therefore no baseline data is available.

Finance & User Experience Objectives: To ensure appropriate use of funding and that individuals have a positive experience of care	Baseline 2012-13	Baseline 2013-14	Benchmarking Data (North West)	Direction of Travel	Current Performance at xxx	YTD Target 2014-15	Overall Status
Proportion of local authority adult social care expenditure on residential/nursing care (65+)	62.3% 2012-13	Data not yet available	55% 2012-13	-			
Wirral CCG expenditure on excess bed days	£4.2m 2012-13	£3.7m 2013-14 (F)	N/A				
Wirral CCG expenditure on non-elective admissions for social care related HRGs							
Proportion of all deaths which occur at home / in care homes (65+)			42.6% Jan 12 - Dec 12				
□ Patient / service user experience (National measure currently under development)	N/A	N/A	N/A	-			

Financial Expenditure

- The proportion of adult social care expenditure is an annual measure calculated as part of the PSS EX1 return. Data for 2013-14 will not be available until May 2014.

Patient / Service User Experience

- National metric to evidence Patient / Service user experience is currently under development with details due to be announced when available. At present no timescales have currently been given by NHS England.
- Once developed the national metric will be reported in October 2015

□ Denotes Key Performance Metric

(F) Denotes forecast figure